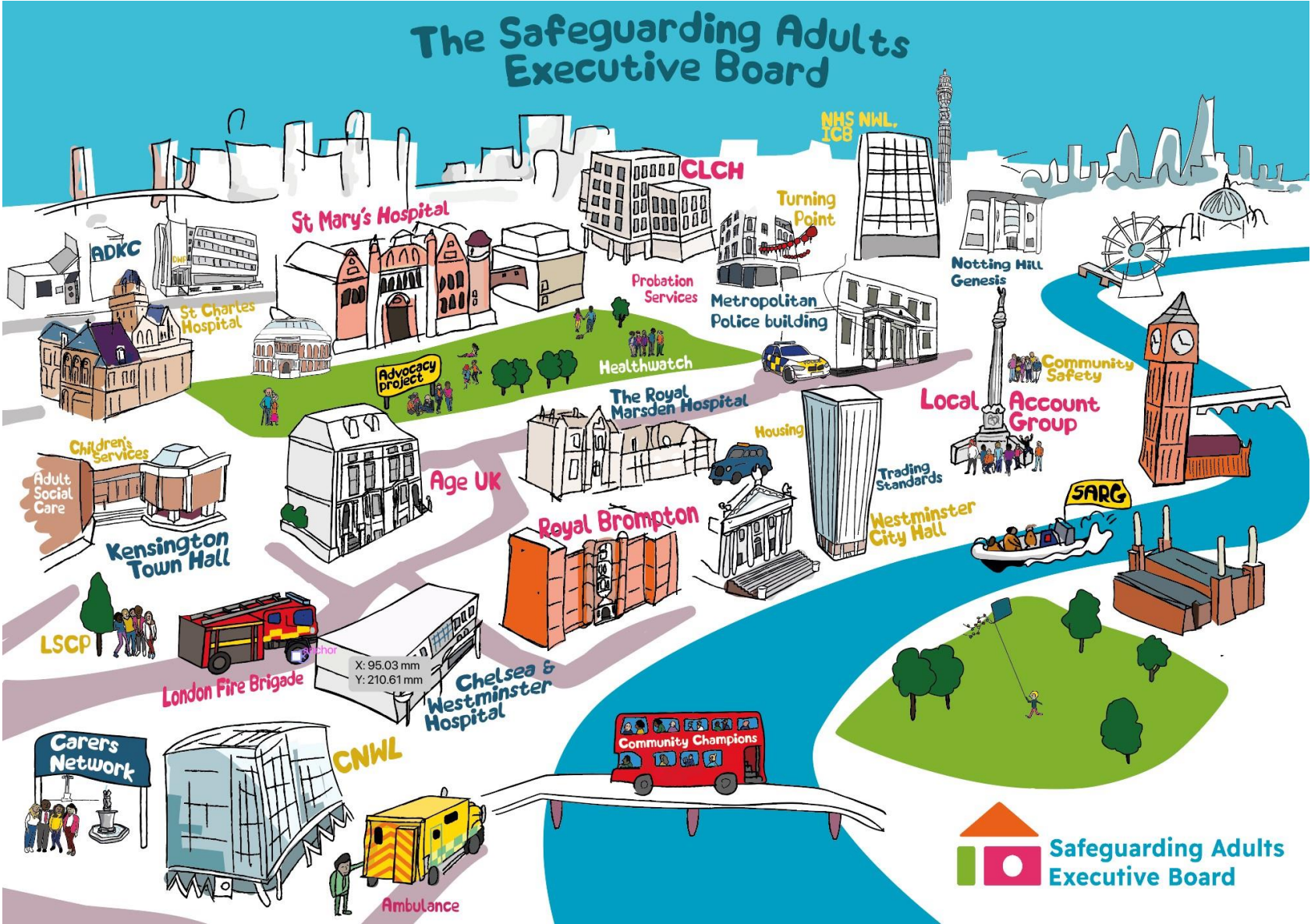


# Safeguarding Adults Board Conference

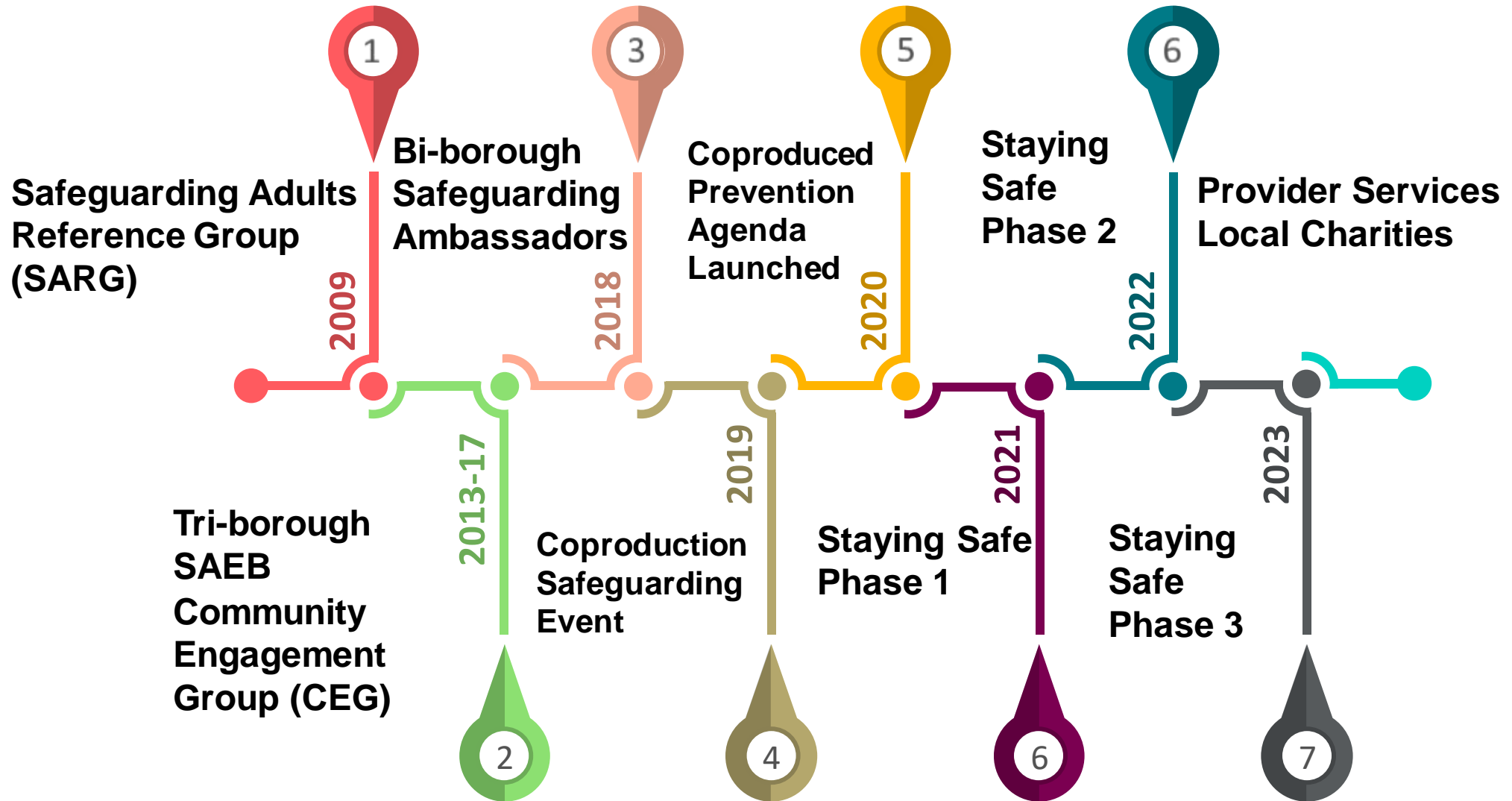
Co-production Kensington, Chelsea and Westminster



# A spotlight on Community Engagement and Co-production in the Bi-borough



# Co-production and Community Engagement Timeline



# Building Relationships with our communities...



Community  
Engagement  
subgroup



Safeguarding  
Ambassadors



The Staying Safe  
Project



Working with  
Provider Services and  
Local Charities



Training Awareness  
Webinars



Bulletins

Building and sustaining relationships are at the heart of safeguarding communities. The strength of safeguarding in the community lies in the strength of the connections that we have with each other. With strong connections, people have the power to make real change. Building these connections takes time; but it is worth it!



# Safeguarding Ambassadors - Co-production



## 'We' Statements

We have a **'CAN DO'** approach

We starts conversations without having the **ANSWER**

We involves people and their contribution

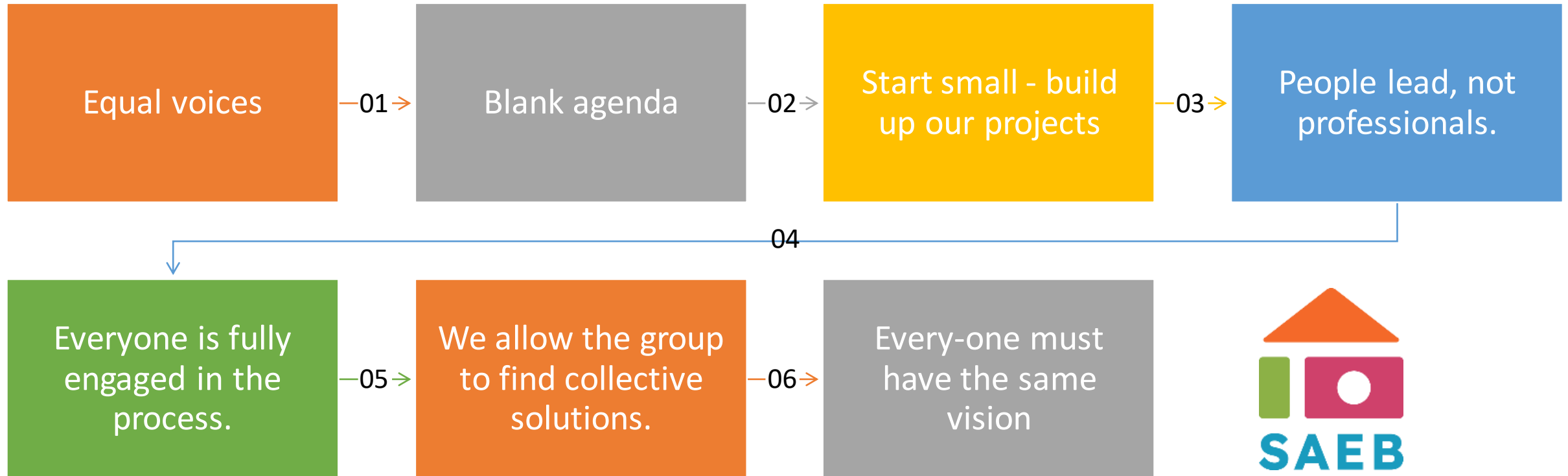
## 'I' Statements

I can help you to understand how it all works

I am a person with safeguarding knowledge that can explain things to you



# Co-production



# Safeguarding Ambassadors explain co-production through baking a cake...

**Co-production** - is an equal relationship between people who use services and people who provide services. They work together on all stages from designing services to making them happen.

**Co-design** - People who use services are involved in designing the service, but nothing else.

**Consultation or Engagement** - people who use services are asked for general feedback, or more specific feedback, about a service. Their views might not necessarily be taken into account, but they might be able to have some influence.

**Educating or Informing-** people who use services are told about the service, and why it has been designed as it has, but are not able to say what they think services should be like.

**Coercion** - The views of people who use services are not considered important and are not taken into account.



# Safeguarding Ambassadors explain co-production through baking a cake...



**Coercion** is **telling** someone that they **will** have cake.



**Educating or informing** is **telling** someone about the look and flavour of the cake that they will be given, but there is no choice.



**Consultation or engagement** is about **asking** people what type of cake they would like and why - but this might be ignored.



**Co-design** is like people **deciding** what flavour the cake should be and how it should be decorated... but that is it.





# Co-Production is... TOGETHER



1. Deciding **together** whether cake is needed (or would something else be better)
2. Deciding **together** on the flavour of the cake and the decoration,
3. Working out **together** how to make the cake,
4. Actually, baking it – **together**
5. Trying it to find out how it is – **together**
6. working out what could be done better in the future **together**



# Safeguarding Ambassadors



**Safeguarding Adults  
Executive Board**

## Safeguarding Ambassadors



Faye Sandler



Elaina Arkeooll



Rose Hayles



Michael Wills



Shiv Kumar



Hassna Tourabi



Farida Hashem



Mariya Stoeva



Glenda Joseph



Rose Doyle

**Co-production** is about working in equal partnership with people using services, carers, residents and families. Co-production offers the chance to transform social care and health provision to a model that offers people real choice and control.

# Co-production feedback



It felt good to be treated as an equal.



We shared our stories and people listened. Our experiences will help improve services.



I told them you can't put a timeframe on Mental Health



Today, I walked in someone else's shoes

# Building Relationships



It was nice being alongside people with 'no trying to fix things just good conversations and lots of Tea!



The meeting focused on what mattered to US not to the SYSTEM



Everyone has a voice and something to offer.



We build TRUST between us and share both airtime and POWER equally

# Cyber Crime Awareness Video

Safeguarding  
Ambassadors





**BME**  
healthforum



Staying Safe Project



# Translation of Safeguarding



**Somali**

**English**

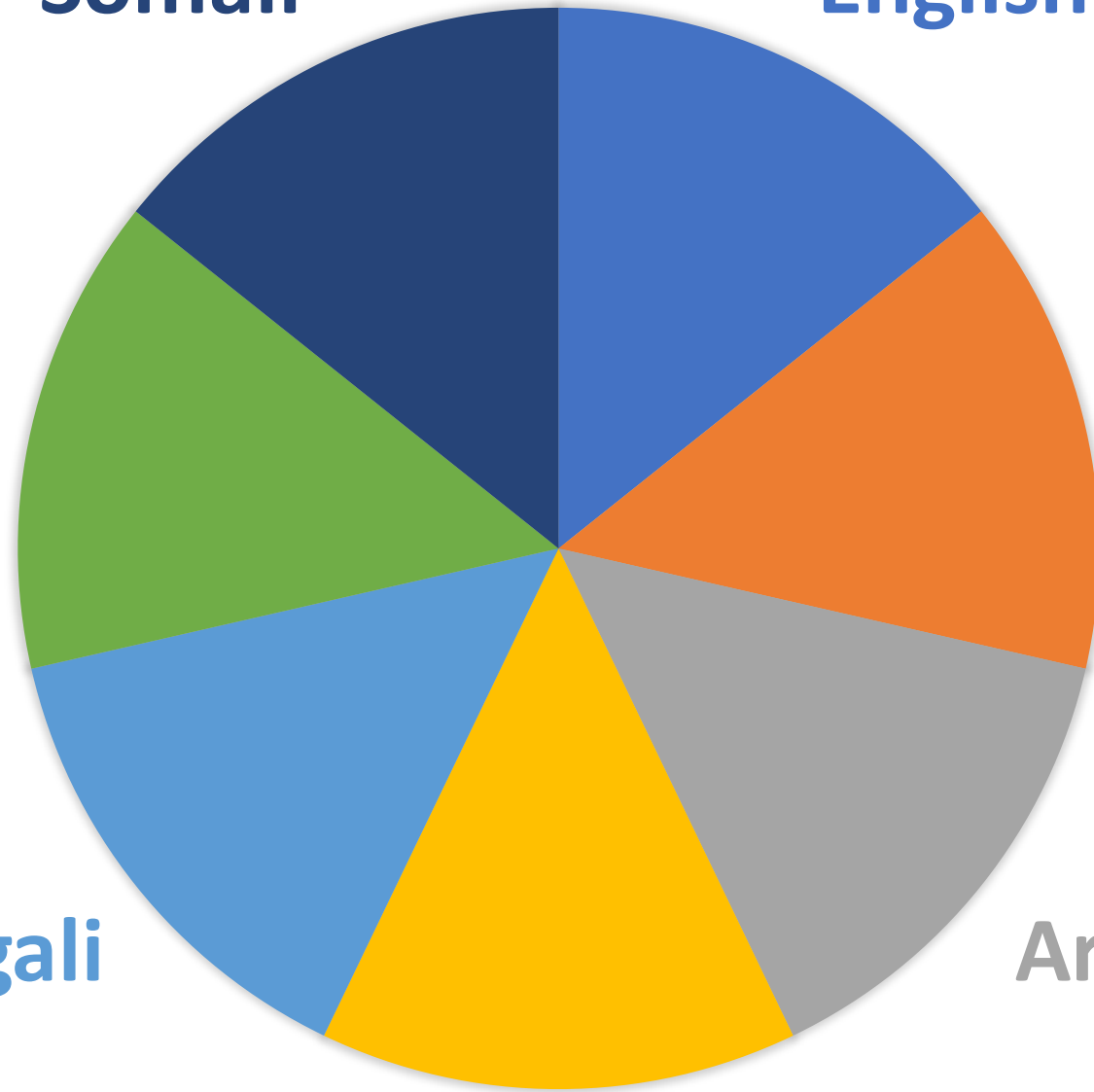
**Farsi**

**French**

**Bengali**

**Arabic**

**Tigrigna**





PHASE 1  
ENGAGEMENT



PHASE 2:  
TRAINING



PHASE 2:  
BARRIERS



PHASE 3: RAISING  
AWARENESS



PHASE 3  
BARRIERS



# Short Term Benefits

- ❑ We listen to and hear **new perspectives** from a variety of community groups
- ❑ We are informed of **‘What is most important to them’** and identify **‘Barriers and Challenges’** that communities face in engaging with Safeguarding
- ❑ New risks and concerns that our communities face are heard, and they tell us what needs to improve (to include where cohesion between services is required).



# Medium – Long Term Benefits



- Community Ownership
- Increased take up by our communities for events.
- Translation for everyone
- Communities feel empowered and included
- They want to contribute to our agenda's
- Increased confidence with safeguarding services
- They care about the agenda's that they are involved in
- Communities feel supported to build robust safeguarding practices
- Feedback is sought and available
- Residents co-deliver raising awareness sessions
- Trust and good working relationships are established

WE  
ARE

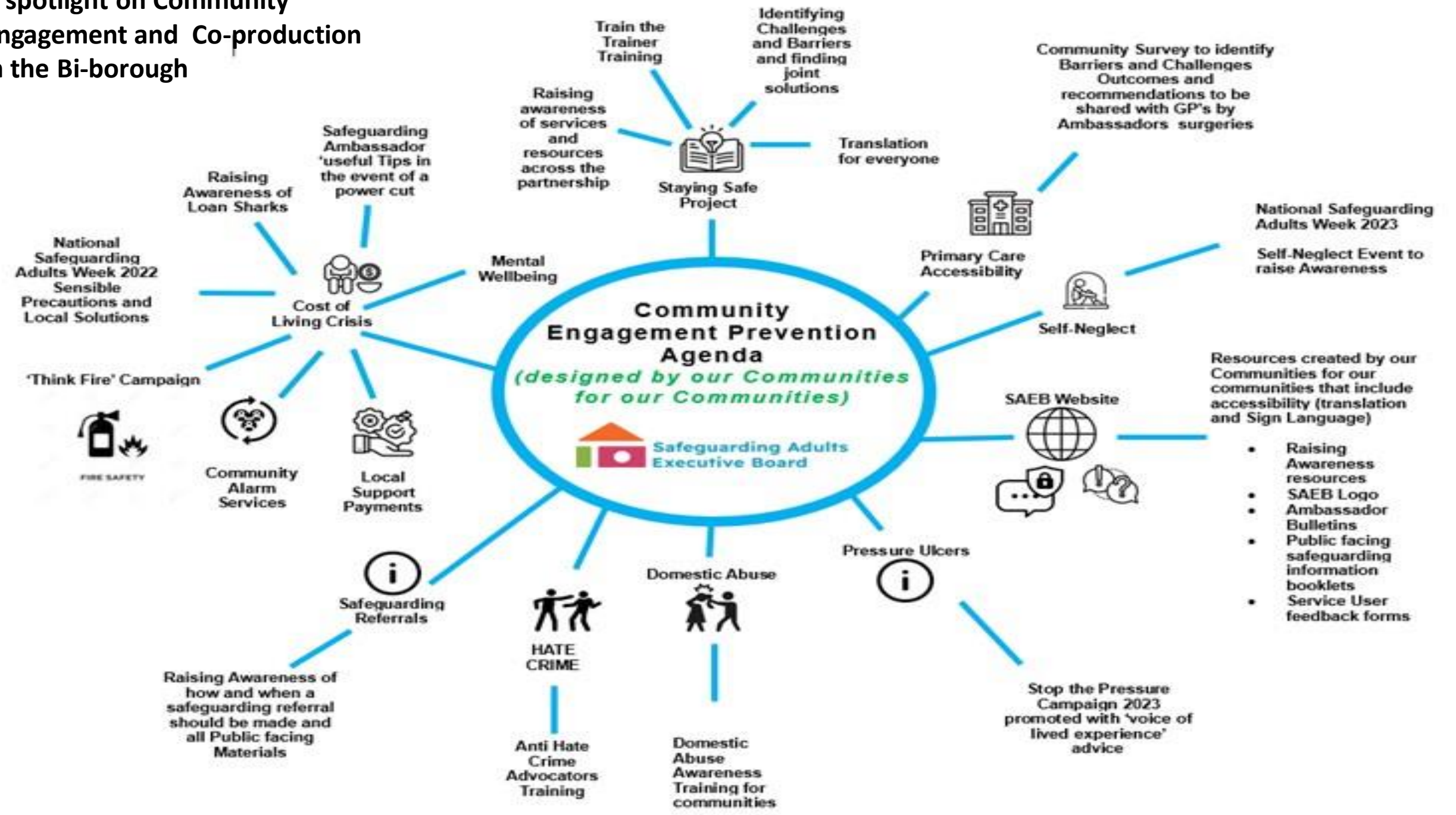
ALL

DIFFERENT

എല്ലാവരും  
വ്യത്യസ്തമാണ്



# A spotlight on Community Engagement and Co-production in the Bi-borough



Thank You!



**Safeguarding Adults  
Executive Board**

